

# Resume

## Kai-Dietrich Scheppe

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### SENIOR LEVEL MANAGER

#### Content Management, High-Performance Portal Solutions, Technical Product Management

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Accomplished manager in a major telecommunications company with over 8 years senior level experience in managing high-performance software and platforms for portal solutions. Goal oriented with strong analytical and problem solving skills. Adept leader with business acumen and refined team-building abilities. Able to adapt quickly, think and act decisively. Experienced in direct interaction with C-level management. Company representative and accomplished public speaker. Strong technical understanding. International background. Masters in Science.

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### CORE COMPETENCIES

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Leadership	Change management	Web technologies
Business acumen	Standardization	System architecture
Cross-departmental projects	High-performance systems	Requirements management
International experience	Portal solutions	English/German native level
Vendor management	Content management	Customer focus

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### SELECTED ACHIEVEMENTS

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- ❖ Create new business models outside of P&I and Deutsche Telekom, by introducing a white labeling approach to the “My Services” platform, 2011
- ❖ Migrate the pre-production of T-Mobile’s HotSpot homepages into the local system, 2011
- ❖ Increased flexibility for implementation of software changes by 80%, through design and creation of a new software architecture for the content management system. The solution was incorporated into the core product by the vendor, 2010
- ❖ Optimized CMS infrastructure efficiency by 54% through improved system architecture. The solution was incorporated into the core product by the vendor, 2010
- ❖ Introduced and consulted on new agile programming methods and social media based requirements management that contributed to a mandatory introduction of Scrum throughout most of P&I, 2009
- ❖ Moved software releases to on-demand with up to 26 releases per year, all in time and budget, 2006
- ❖ Eliminated 30% of implementation costs, through establishment and leadership of a cross-functional change request board, 2005
- ❖ Increased customer satisfaction by 48% by streamlining internal processes, 2004
- ❖ Reevaluated the content management platform and implemented wide-spread internal changes in organization, process and culture, 2003
- ❖ Created of a full product line of XML-based products, including authoring environments and form-generating Web servers, 2001
- ❖ Created and built up an Internet department in a network service company, offering Website creation and management services, 1998